## BCA (SEM.II) BCA-2003: ORGANIZATION BEHAVIOR

## **REVISED QUESTIONS ANSWERS**

EXAMINATION PAPER OF (2022-23)	
Questions	Answers
<ul> <li>7. Which of the leadership theories proposed that "there is no one blast leadership style"?</li> <li>(A) trait theory</li> <li>(B) behavioral theory</li> <li>(C) situational theory</li> <li>(D) charismatic theory</li> </ul>	(C) situational theory
<ul><li>18. The reason for formation of group is:</li><li>(A) Affiliation</li><li>(B) Power</li><li>(C) Goal Achievement</li><li>(D) All of the above</li></ul>	(D) All of the above
26. Brainstorming is a technique used for:  (A) Problem solving (B) Idea generation (C) Both (A) and (B) (D) None of the above	(C) Both (A) and (B)
33. The book 'The Psychology of Management' was published by:  (A) Robert (B) Henry Owen Fayol  (C) William (D) F.W. Gilbreth Taylor	(C) William Gilbreth
53. Attitude is dependent on the factor:  (A) Psychological  (B) Economic  (C) Organizational  (D) All of the above	(D) All of the above

EXAMINATION PAPER OF (JULY- 2022)		
34. In which model employee orientation is responsible behavior  (a) Autocratic (b) Supportive (c) Custodial (d) Collegial	(d) Collegial	
35. In which model performance result is moderate enthusiasm.  (a) Autocratic  (b) Supportive  (c) Custodial  (d) Collegial	(c) Custodial	
<ul> <li>43. From 1928-1930 which aspect of Hawthorne study was conduct.</li> <li>(a) Relay room</li> <li>(b) Bank wring room study</li> <li>(c) Illumination</li> <li>(d) Mass writing room study</li> </ul>	(d) Mass writing room study	
52. Which of the following forms the basis for the autocratic model of OB?  (a) Obedience (b) Authority (c) Power (d) Dependence	(c) Power	
57. The leadership style is an expression of the leader's trust in the abilities of his subordinates.  (a) Participative (b) Declarative (c) Authoritarian (d) All of the above	(b) Declarative	
68. The leadership style is an expression of the leader's trust in the abilities of his subordinates.  (a) Participative (b) Declarative (c) Authoritarian (d) All of the above	(b) Delegative	

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MODEL PAPER – I		
OB does not contributed to improve.     (a) Motivation     (b) Efficiency     (c) Interpersonal Relations     (d) Communication	(c) Interpersonal Relations	
26. Changing a worker's attitude is not an easy task. To get a worker to change their attitude requires a variety of approaches which can include all of the following except:  (a) presenting strong evidence to support your reasons for wanting an attitude change.  (b) clearly telling the individual what is expected.  (c) presenting arguments which fit each individual being targeted for change.  (d) appealing to the individual's fears, frustrations and other emotions	(d) appealing to the individual's fears, frustrations and other emotions.	
98. Which of the following statement is TRUE regarding trait theories?  (a) Fit traits to various situations  (b) Emphasize the situation in classifying approaches to leadership  (c) Suggest leaders are born and not made  (d) Focus on leaders physical attributes, personality, and abilities	(d) Focus on leaders physical attributes, personality, and abilities	
Among the following which is not a problem in changing the attitude of the employee	(c) Cognitive Dissonance	

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<ul> <li>(a) Insufficient Information</li> <li>(b) Resistant by employee</li> <li>(c) Cognitive Dissonance</li> <li>(d) Cognitive Dissonance</li> </ul>	
16. Dependable, responsible are part of Personality Trait as per big 5 personality trait.  (a) Emotional Stability  (b) Conscientious  (c) Openness to experience  (d) Introversion	(b) Conscientious
17. Relaxed and Secure are part of Personality Trait as per big 5 personality trait.  (a) Agreeableness (b) Emotional Stability (c) Openness to experience (d) Introversion	(b) Emotional Stability
45. A program that asks managers to reconsider how work would be done and the organisation structured if they were starting to develop the company from the beginning is:  (a) Reengineering (b) MBO (c) TQM (d) Diversity training	(d) Diversity training
54. What are the forces affecting organizational behaviour?  (a) People (b) Environment (c) Technology (d) All of the above	(d) All of the above
<ul> <li>55. What are the challenges for organizational behavior in the present context?</li> <li>(a) Employee expectation</li> <li>(b) Workforce</li> <li>(c) Globalization</li> <li>(d) All of the above</li> </ul>	(d) All of the above
56. What is the relationship between Edward Tolman and organizational behavior?  (a) Behaviorist Framework (b) Cognitive approach (c) Social Cognitive Framework (d) None of these	(b) Cognitive approach

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57. What is the meaning of motivation in the context of organizational behavior?

(a) lack of uniformity and variation in language, food, culture, living, religion, etc.

(b) A lack of diversity in the workplace.

(c) A lack of diversity in the community.

(d) A set of forces that energize, direct, and sustain behavior.